

Automatic Guided Vehicle Systems Product Services and Support



Your Automatic Guided Vehicle System Partner

With over 25 years of experience, JBT Corporation's customer service and support program for automatic guided vehicles is the best in the industry. Our Product Services and Support group will keep your system operating at peak efficiency, to deliver a positive return on investment for the life of the system. We will make certain your system generates productivity gains which deliver right to your bottom line. It's what we have done as FMC Corporation and FMC Technologies, and what we will continue to do as JBT Corporation. With the world's largest, most experienced team of AGV experts working for you, your productivity will soar.

Service

Tailored to meet your needs

- Technical service contracts
- Preventative maintenance programs
- On-site visits
- Full time technicians available to operate and maintain your system
- Repairs & troubleshooting
- System audits & inspections
- Remote support contracts



System Upgrades

Extend system life for even greater returns

- Operating system, host control software and hardware upgrades
- RF Communication upgrades
- Battery charging enhancements
- Vehicle refurbishment



System Expansions

For changing plant demands

- Additional vehicles
- Road system/guidepath modifications
- Additional pick-up and delivery locations



Replacement Parts Sales

For all vehicle makes

- New parts
- Rebuilt parts
- Large inventory for overnight shipment
- Up to one year warranty
- Battery replacements



Training and Documentation

Tailored to meet your needs

- Vehicle, operator, system, host, and IT/administrative training
- Onsite, or at JBT location
- Vehicle maintenance, operator, software, and host manuals available
- Experienced trainers



Vehicle Upgrades

To take on new material handling challenges

- Upgrade of vehicle software to latest version
- Replacement of mechanical bumpers with laser bumpers
- Upgrade laser scanners with new models
- Load handling attachment modifications



Repair of Components

Quick turn around at competitive prices for all major components

- Repair of AGV Electronics components
- Vehicle control boards
- Guidance antennas
- Operator Pendants (Handsets)
- RF Modems
- Laser scanners
- Laser bumpers



Steer/Drive Units

Unit rebuilt at JBT Corporation or onsite

- Both vertical and "wheel-in" models
- Factory authorized
- Drive unit preventative maintenance training



JBT Corporation Support Locations

| Location | Telephone | Fax |
|--|---------------------------------|------------------|
| USA 400 Highpoint Drive Chalfont PA 18914 | 215-822-4590 or 800-362-2280 | 215-822-4595 |
| United Kingdom Unit VI Winchester Avenue Blaby Industrial Park Blaby, Leicestershire, LE8 4GZ | +44 116 264 2250 | +44 116 264 2279 |
| France 106 bd Heloise - Les Harmoniques BP 55, 95101 Argenteuil Cedex | +33 139 96 46 73 | +33 139 96 46 74 |
| Belgium Breedstraat 3 B-9100 Sint Niklaas | + 32 3 780 13 36 | +32 3 777 79 55 |
| E-Mail Our Help Desk At: sgv.support@jbt.com | | |

For Your Convenience

Order by phone, fax or email
 Credits cards accepted



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